# Before the Federal Communications Commission Washington, D.C. 20554

In the Matter of	)	
Revision of the Commission's Rules to Ensure Compatibility With Enhanced 911 Emergency Calling Systems	) ) )	CC Docket No. 94-102
Amendment of Parts 2 and 25 to Implement the Global Mobile Personal Communications by Satellite (GMPCS) Memorandum of Understanding and Arrangements; Petition of the National Telecommunications and Information Administration to Amend Part 25 of the	) ) ) )	IB Docket No. 99-67
Commission's Rules to Establish Emissions Limits for Mobile and Portable Earth Stations Operating in the 1610-1660.5 MHz Band	) ) )	

#### **ERRATUM**

Adopted: February 4, 2004 Released: February 5, 2004

By the Associate Chief, Public Safety and Critical Infrastructure Division, Wireless Telecommunications Bureau:

- 1. On November 13, 2003, the Commission adopted a *Report and Order and Second Further Notice of Proposed Rulemaking (Report and Order)* in the above captioned proceeding.<sup>1</sup> The *Report and Order* revised the scope of our enhanced 911 rules to clarify which technologies and services will be required to be capable of transmitting enhanced 911 information to public safety answering points (PSAP). Specifically, the Commission addressed the obligation of mobile satellite services, telematics services, multi-line telephone systems, resold and pre-paid services and disposable phones to provide enhanced 911 capabilities.
- 2. This Erratum corrects Appendix A of the *Report and Order's* Final Rules by removing the reference to a redesignation of sections and revising section (5) to now read **New 20.18(m)** rather than **New 20.18(h)**. Appendix A to the *Order*, as corrected by this Erratum, is attached.

Revision of the Commission's Rules to Ensure Compatibility with Enhanced 911 Emergency Calling Systems Non-Initialized Phones, *Report and Order and Second Further Notice of Proposed Rulemaking*, CC Docket No. 94-102, IB Docket No. 99-67, FCC 03-290 (rel. December 1, 2003).

3. This action is taken under delegated authority pursuant to Section 0.131 and 0.331 of the Commission's Rules, 47 C.F.R. §§ 0.131, 0.331.

FEDERAL COMMUNICATIONS COMMISSION

Ramona E. Melson, Associate Chief Public Safety and Critical Infrastructure Division Wireless Telecommunications Bureau

#### APPENDIX A

#### FINAL RULES

Parts 20, 25 of Chapter I of Title 47 of the Code of Federal Regulations are amended as follows:

#### Revise Part 20 as follows:

## **§ 20.18**

- 1. Section 20.18(a) is amended to read as follows:
- (a) Scope of section. The following requirements are only applicable to Broadband Personal Communications Services (part 24, subpart E of this chapter), Cellular Radio Telephone Service (part 22, subpart H of this chapter), and Geographic Area Specialized Mobile Radio Services and Incumbent Wide Area SMR Licensees in the 800 MHz and 900 MHz bands (included in part 90, subpart S of this chapter) and those entities that offer voice service to consumers by purchasing airtime or capacity at wholesale rates from these licensees, collectively CMRS providers. In addition, service providers in these enumerated services are subject to the following requirements solely to the extent that they offer real-time, two way switched voice service that is interconnected with the public switched network and utilize an in-network switching facility which enables the provider to reuse frequencies and accomplish seamless hand- offs of subscriber calls.
- 2. Section 20.18(b) is amended to read as follows:
- (b) Basic 911 Service. **CMRS providers** subject to this section must transmit all wireless 911 calls without respect to their call validation process to a Public Safety Answering Point, or, where no Public Safety Answering Point has been designated, to a designated statewide default answering point or appropriate local emergency authority pursuant to § 64.3001 of this chapter, provided that "all wireless 911 calls" is defined as "any call initiated by a wireless user dialing 911 on a phone using a compliant radio frequency protocol of the serving carrier."
- 3. Section 20.18(c) is amended to read as follows:
- (c) TTY Access to 911 Services. **CMRS providers** subject to this section must be capable of transmitting 911 calls from individuals with speech or hearing disabilities through means other than mobile radio handsets, e.g., through the use of Text Telephone Devices (TTY).
- (d) (g) \*\*\* [unchanged]
- 4. Revise 20.18 (g) to add a new subsection (vi) as follows:
- 20.18(g)(1)(vi): Licensees that meet the enhanced 911 compliance obligations through GPS-enabled handsets and have commercial agreements with resellers will not be required to include the resellers' handset counts in their compliance percentages.
- 5. New 20.18(m) to read as follows:
- 20.18(m) Reseller obligation. (1) Beginning December 31, 2006, resellers have an obligation, independent of the underlying licensee, to provide access to basic and enhanced 911 service to the extent that the underlying licensee of the facilities the reseller uses to provide access to the public switched network complies with Sections 20.18(d)-(g).

(2) Resellers have an independent obligation to ensure that all handsets or other devices offered to their customers for voice communications and sold after December 31, 2006 are capable of transmitting enhanced 911 information to the appropriate PSAP, in accordance with the accuracy requirements of Section 20.18(i).

#### Revise Part 25 as follows:

## § 25.103

1. Section 25.103 is amended to read as follows:

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- **25.103(g)** *Emergency call center (ECC).* A facility that subscribers of satellite commercial mobile radio services call when in need of emergency assistance by dialing "911" on their mobile satellite earth terminal.
- 2. New Section 25.284 is added to read as follows:

# 25.284 Emergency Call Center Service

Providers of mobile satellite service to end-user customers (part 25, subparts A-D) must provide Emergency Call Center service to the extent that they offer real-time, two way switched voice service that is interconnected with the public switched network and utilize an in-network switching facility which enables the provider to reuse frequencies and/or accomplish seamless hand-offs of subscriber calls. Emergency Call Center personnel must determine the emergency caller's phone number and location and then transfer or otherwise redirect the call to an appropriate public safety answering point.

(1) Providers of mobile satellite services that utilize earth terminals that are not capable of use while in motion are exempt from providing Emergency Call Center service for such terminals.